



Insurers who set up toll-free numbers to assist policyholders with Hurricane claims:

A

AAA Insurance (Auto Club Family Insurance Company) 800-222-7623 ext. 5000 or 800-289-1325
Acadia Insurance Company 800-444-0049, ext. 2600
ACCC Insurance Company - 1-(888) 823-0888
ACE – 800-778-1629
ACE USA Clients receive individual 800 numbers or call 800 433-0385 (ACE USA/INAMAR Marine claims); 800 234-7354
(Disaster Mortgage Protection claims)
Acuity - 800-242-7666
AIG – (General) 877-244-0304
AIG – (Personal Lines) Ph. 888-760-9195 / Fax. 866-858-1472 / claims.pcg@aig.com
Alabama Department of Insurance - 334-269-3550
Alabama Municipal Insurance Corporation - 866-239-AMIC
Alfa Insurance Group - 888-964-2532
All America Insurance Company - 888-263-2924
All Risk – 877-346-0300 ext. 2807
Allied Property and Casualty Insurance Company – Ph. 800-282-1446 or 800-421-3535 fax. 800-554-2899 or enewloss@nationwide.com
Allmerica - 800-628-0250
Allstate - 800-54-STORM (800-547-8676)
Allstate Floridian Insurance Company - 800-54-STORM (800-547-8676)
America's Health Insurance Plans (AHIP) - 800-644-1818
American Access - (630) 645-7755
American Alternative Insurance Corporation - 866-220-3505
American Bankers Insurance Company - 877-459-6075
American Bankers/Flood (Travelers) – 800-654-4895
American Federation Insurance Company - 800-527-3907
American General Property Insurance Company of Florida - 800-321-2452
American Integrity Insurance Group - 866-277-9871 or online
American International Group, Inc. (AIG) - 877-AIG-0304
American Keystone Insurance Company - 877-359-9777
American Modern Insurance Group, Inc. - 800-375-2075
American National Property & Casualty Company & Affiliates - 800-333-2860
American Risk Insurance (ARI) - 1-(866) 635-9959
American Reliable Insurance Company - 800-245-1505
American Security Insurance Company - 800-326-2845
American Skyline Insurance Company - 888-298-5224
American States Insurance Company - 888-557-5010

American Strategic Insurance - 866-ASI-LOSS (274-5677) / 866-274-8765
American Superior Ins. Co. (Liquidated) - FIGA - 866-928-4312 or Northpoint 800-690-8114 or Citizens 866-411-2742
American Traditions Insurance Company - 866-270-8430 fax. 866-725-5051
Ameriprise Insurance Company (Ameriprise Auto & Home Insurance) - 800-872-5246
Ameritrust Insurance Corporation - 800-825-9489
AMICA Mutual Insurance Company - 800-242-6422
Anchor P&C – 844-365-5588
Appalachian Underwriters - (888)376-9633
Arch Insurance - 800-817-3252
Argus Fire & Casualty - 866-291-4609
Armed Forces Insurance Exchange - 800-255-0187
ASI Assurance - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299
ASI Lloyds - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299
Aspen - property.claims@aspenspecialty.com - (855)397-3295 - (404)665-2801
Aspen MGA - 1-(888) 754-1911
Atlantic Mutual Insurance Company - 800-945-7461
Atlantic Preferred Insurance Company - 800-673-4952
Atlas - 1(800) 700-8087
Auto Club Family Insurance Company (ACFIC) - 800-222-7623 ext. 5000
Auto Club Insurance Company of Florida- 888-929-4222
Auto Club South Insurance Company- 800-289-1325
Auto Owners (Palm City) – 800-783-1269
Auto Owners (Ft. Meyers) – 800-437-2256
Avatar – 813-514-0333
Avemco Insurance Company - 800-874-9124
Auto Owners – 863-687-3587
AXA Re Property and Casualty – 800-216-3711 / 800-509-1592 / fax 352-332-7999
/claims@thig.com
AXA Re Corporate Solutions – 800-216-3711 / 800-509-1592 / fax 352-332-7999
/claims@thig.com

B

Bankers Insurance Company - 800-765-9700 or 800-627-0000 / fax 877-541-4084
Bankers Security Insurance Company - 800-765-9700 / fax 877-541-4084
Bass UW –866-867-0000 option 2 or claims@bassuw.com
Beazley - central@synergyadjusting.com - (678)804-2670
Bituminous - 800-678-3104 and 800-822-2905
Bristol West Insurance Group - 800-Bristol
Burlington Insurance Group - 877-434-2667

C

California Casualty - 800-346-6840
Capitol Preferred – 800-734-4749 or 888-388-2742
Catawba – 800-711-9386
Catlin US - 800-216-0652
Central Mutual Insurance Company 888-263-2924

Century Surety Ins. Co. - 800-850-0422 / fax 614-895-7040 / www.centurysurety.com
CHUBB - 800-CLAIMS-0 (800-252-4670) or cscfnol@chubb.com
Church Mutual - 800-554-2642
Cincinnati Insurance Company (call your local agent first and then 877-242-2544)
Citizens - 866-411-CPIC (866-411-2742)
Clarendon America Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
Clarendon National Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com
Clarendon Select Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com
CMI Lloyds Insurance Company - 888-263-2924
CNA - 1-877-CNA-ASAP (1-877-262-2727) or FAX at 1-800-953-7389
Crump – floridaclaims@scui.com
Coast National General Agency - 800-BRISTOL (800-274-7865)
Colony Insurance Company - 800-577-6614, Ext. 1715 / fax 804-327-1792
/claimsreporting@colonyins.com
Columbia Llyods - (713) 528-6686
Companion Property & Casualty – 800-649-2948
Continental Western Insurance Company - 800-444-0049, ext. 2600
Cotton States Mutual Group - 800-282-6536
Countrywide Insurance Group - 888-768-2096
Crusader Insurance Company - 800-669-9800
CUNA Mutual - 800-637-2676
Cypress P&C Insurance Company - 888-352-9773
Cypress P&C Insurance Company (All other CAT claims) - 888-352-9773
Cypress P&C Insurance Company – Frances Claims – 866-560-6192

D

Dairyland Insurance Company (see Sentry Insurance)
Depositors Insurance Company - 800-282-1446
Decus - claims@decusbroskers.com
Drive Insurance from Progressive - 800-925-2886

E

Edison – 888-683-7971
Elements – 866-709-8749
EMC Insurance Companies - 800-910-4988
Encompass Insurance Company - 800-588-7400
Erie Insurance Group - 800-367-3743

F

Farm Family Casualty Insurance Company 800-948-3276
Farmers (Fire Insurance Exchange) - 800-435-7764
FCCI (first report of injury) – 800-226-3224
Federated Mutual - 888-333-4949
Federated National Insurance Company - 800-420-7075 or 800-293-2532
FEMA – 800-621-FEMA (3362)
Fidelity & Casualty Insurance Company – Ph. 800-725-9472 / Fax: 877-270-4329
Fidelity National Insurance Company - 800-220-1351
Fidelity National P&C Insurance Company - 800-725-9472
FIGA – 904-398-1450 or 866-928-4312
Fireman's Fund - 888-FIREHAT (888-347-3428)
First Financial Insurance Company - 877-434-2667
First Floridian Auto and Home Insurance Company – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)
First Home Insurance Company - 800-488-8141
First Premium Ins. Group (Lloyd's Mobile home) - 800-432-3072 / fax 954-331-4848
/karent@firstpremium.com
First Protective Insurance Company – 877-744-5224
First Trenton - 800-468-7341
Florida Department of Insurance - 800-342-2762
Florida Family Insurance Company - 888-486-4663 / fax 904-350-9110
Florida Family & Flood – 888-850-4663 option 8 / Flood 877-254-6819
Florida Farm Bureau Insurance Companies - 866-275-7322
Florida Peninsula – 877-994-8368
Florida Preferred Property Insurance Company - 800-673-4952
Florida Select - 888-700-0101 / fax 800-827-2846 or 941-906-2306
FM Global - 877-NEWLOSS (639-5677)
Foremost Insurance Company - 800-527-3907 / www.foremost.com
Foremost Property and Casualty Insurance Company - 800-527-3907 / www.foremost.com
Foremost Signature Insurance Company - 800-527-3907 / www.foremost.com
Foremost Specialty & Auto – 888-388-2742
Forest Insurance Facilities, Inc. - 888-892-4381

G

GE Employers Re - 866-413-8978
GEICO - 800-841-3000 or contacted at GEICO.com
General Star Indemnity Company 800-624-5237
General Star National Insurance Company 800-624-5237
Georgia Casualty & Surety (claim reporting) – 800-279-8279
Georgia Casualty & Surety (claim department) – 866-458-7506
Georgia Farm Bureau 866-842-3276
GeoVera Specialty Insurance Company - 800-631-6478
Germania Insurance 877-437-6264

GMAC Insurance (Auto claims) – 800-468-3466
Granada Insurance Company - 800-392-9966
Granite Mutual Insurance Company 800-435-0397
Graphic Arts Mutual Insurance Company - 800-216-1420
Great American - 800-221-7274
Guardian Life Insurance Company of America - 866-367-4077; (610-807-7954)
Guide One - 888-748-4326
Guilford Specialty Group - 877-434-2667
Gulfstream Property and Casualty Insurance Company - 866-485-3005 or 866-485-3004 option 3

H

Hagerty – 800-747-5348 ext. 3
Hallmark Insurance Company - (800) 486-5616
Hanover American Insurance Company - 800-628-0250; or 508-855
Hanover Ins. Co. - 800-628-0250
Harbor National Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999
[/claims@thig.com](mailto:claims@thig.com)
Harbor Specialty Insurance Company - 800-216-3711 / 800-509-1592 / FAX 352-332-7999
[/claims@thig.com](mailto:claims@thig.com)
Hartford: The Hartford - 800-243-5860 or 800-637-5410 – Flood: 800-303-5663
Heritage – 855-415-7120 or claims@heritagepci.com
Hillcrest Insurance Company - 800-216-3711 / 800-509-1592 / 352-332-7999
[/\(fax\),claims@thig.com](mailto:(fax),claims@thig.com)
Hisox - tpa@pibadjusters.com - (303)824-0111
Holyoke Mutual - 800-225-2533
Home Pointe Insurance Company - 800-910-1104 / www.npic.com
Homeowners Choice – 866-324-9138
HomeOwners of America - (866)407-9896
HomeWise Insurance Companies - 866-496-1782
Hudson - HUDSONCLAIMES300@HUDSONINSGROUP.COM - (212)978-2796 - (646)216-3786
Humana - Mitch Lubitz, (w) 813-287-6180, (c) 813-732-0386, mlubitz@humana.com
Hull/USF&G/GEOVera – 877-448-5806 or 800-735-8086

I

ICAT Claims – 866-789-4228
IDS Life Insurance Company (Ameriprise Financial) - 800-862-7919
IDS Life Insurance Company of New York (Ameriprise Financial) - 800-541-2251
IDS Property Casualty Insurance Company (Ameriprise Auto & Home Insurance) - 800-872-5246
Imperial Fire & Casualty Insurance Company - 800-960-5677
Industrial Risk Insurers - 860-520-7347 (commercial claims)
Interstate Fire & Casualty - 800-456-8458, Ext. 7770 / fax 303-222-7759
Irving B. Green & Associates – 877-424-7336
Infinity Insurance Companies 800-334-1661

Interstate Fire & Casualty 800-456-8458, ext. 770

J

Jewelers Mutual Insurance Company - 800-558-6411

K

Kemper Auto and Home - 888-252-2799

L

Liberty Mutual - 800-2CLAIMS or 800-225-2467 (personal lines); 800-259-2184 (commercial property)

Liberty Mutual Fire Insurance Company - 800-633-1833

Lloyd's of London - 866-264-2533; (Email) policyholderassistance@lloyds.com

Louisiana Citizens Property Insurance Corporation - 800-931-9548

Louisiana Department of Insurance - 800-259-5300 (toll-free inside Louisiana only); 225-342-5423

Louisiana Farm Bureau - 866-275-7322

Lexington – lexingtonhomeownerproperty@chartisinsurance.com - (800) 931-9546

M

Magnolia Insurance Company - 888-843-7798

Main Street America Group - 877-282-3844

Mapfre Insurance Company of Florida - 888-9-MAPFRE

Markel American Insurance Company - 800-236-3113

Massachusetts Bay Insurance Company - 800-628-0250; or 508-855-2288

Mercury Insurance Group - 800-987-6000

MetLife Auto & Home - 800-854-6011

Middlesex Insurance Company (see Sentry Insurance)

Mission Select – (800) 780-6941

Mississippi Farm Bureau - 866-275-7322

Mississippi Residential Property Insurance Association - 800-931-9548

Mississippi Windstorm Underwriting Association - 800-931-9548

Mitsui Sumitomo 866-676-6872
Motors Insurance Corporation (Commercial Lines) - 800-225-5642
Myron Steves - (713) 522-1100

N

NAMIC - Liz Reynolds, Jacksonville, 904-379-4896, or Lisa Floreancig, Indianapolis, (317) 876-4246
National Automotive Insurance - 800-577-9471
National Casualty Insurance Co. - 800-423-7675 / fax 480-483-6752
National Flood Insurance Program (NFIP) - 800-427-4661
National General – Ph. 800-325-1088 / Fax. 800-924-0273
National Insurance Co. - 800-329-2121 / fax 305-445-0368 / claimsdept@nationalgroupfl.com
National Security Underwriters - 800-256-8277 (Alexandria); 800-738-8555 (South Bunkie)
Nationwide Insurance Company of America - 800-282-1446
National Risk Insurance - (866) 417-4855
Nautilus - nicclaims@nautilus-ins.com - (800)358-5178 - (480)281-0794
NJM Insurance Group - 800-367-6564
Northpoint Insurance Company- 800-690-8114
North Pointe Casualty Insurance Company - 800-910-1104
North Pointe Insurance Company - 800-910-1104
North Pointe Insurance Group - 800-910-1104
Northern Capital Insurance - 866-270-8430
Northern Neck Insurance Company - 877-968-7252
Northern Security Insurance Company - 800-435-0397

O

Ohio Casualty and West American Insurance Company - 888-701-8727
Old Dominion Insurance Company - 877-425-2467, 800-759-8656 and 800-606-7992
Olympus Insurance Company - 866-281-2242 or 866-831-1301 or
olympusflood@bintechpartners.com
Omaha Property & Casualty - 800-638-2592 (Flood only)
Omega Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999
[/claims@thig.com](mailto:claims@thig.com)
One Beacon - 877-248-3455
Orchid – 772-237-8531 / Claims@orchidinsurance.com

P

Patriot General Insurance Company (see Sentry Insurance)
Personal Umbrella – 510-903-3311 or personalumbrella.com
Pharmacists Mutual Insurance Company - 800-247-5930
Praetorian Specialty Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 /
claims@thig.com

Prepared Insurance Company - 877.511.7737 or 877-511-7734 or online
Princeton Excess and Surplus Lines Insurance Company - 866-220-3505
Professional Insurance Executives - (866) 326-5462
Progressive Auto Insurance - 800-PROGRESSIVE (800-776-4737) or 800-274-4499
Providence Mutual Fire Insurance Company - 877-763-1800
Prudential P&C Ins. Co. (Bought by Liberty Mutual) – 800-225-2467

Q

Quaker – 800-447-4180 ext. 2229
QualSure Insurance Corp. - 877-563-0150
QBE – 855-400-7673 – lloyds@icaclaims.com

R

Regency (Tower Hill) - 800-216-3711
Reinsurance Association of America – 850-222-7710, JMassie41@aol.com
Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) - 800-451-0286
Republic Franklin Insurance Company - 800-216-1420
Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) - 800-451-0286
Republic Underwriters (Commercial) - 800-451-0286
Response Insurance Companies CT BCO - 888-288-6084
Response Insurance Companies WA BCO - 800-477-0553
RHP - (888) 432-9393
RLI Insurance Company - Phone Number 800-444-0406; fax number 309-692-6796
Rockhill Insurance Company - 877-305-7625
Royal & Sun Alliance - 800-847-6925
RSI Insurance Brokers - (714)546-6616

S

SAFECO – Ph. 800-332-3226 / Fax. 866-378-3661
SafePoint – 866-482-5246 or 855-252-4615
Safe Harbour Underwriters - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299
Safeway Insurance Company - 800-252-3251
Savers Property & Casualty Insurance Co. - 800-825-9489
Scottsdale Insurance Company - 800-423-7675 / fax 480-483-6752 / www.scottsdaleins.com
Sea to Sea – 800-236-3113
Security First Insurance Company – 877-581-4862 /
www.SecurityFirstFlorida.com/jsemmens@securityfirstflorida.com
Security National Insurance Company - 800-Bristol

Selective - 866-455-9969
Sentry Casualty Company (see Sentry Insurance)
Sentry Insurance a Mutual Company (Transportation claims) - 800-638-8763; (Life claims) 800-533-7827; (Other claims) 800-638-8763
Sentry Life Insurance Company (see Sentry Insurance)
Sentry Select Insurance Company (see Sentry Insurance)
Service Insurance Company - 800-780-8423
Shelter Insurance Group - 800-SHELTER
Sompo Japan - 800-444-6870
Southern Family Insurance Company - 800-673-4952
Southern Fidelity - 866-874-7342
Southern Fidelity Insurance Co. & P&C – 866-722-4995 option 1
Southern Insurance Company (Commercial) - 800-451-0286
Southern Oak – 877-900-2280
Southern Underwriters (Commercial) - 800-451-0286
Southwest Business Corp. Lloyd's Excess Flood - 800-527-0066 Ext. 7389 / fax 210-525-0021 / dharrington@swbc.com
St. Johns Insurance Company - 800-748-2030 or 877-748-2059
St. Paul Insurance Companies - 800-CLAIM 33 (800-252-4633) - Auto and Home Claims; 800-STPAUL (800-787-2851) - Business Claims
St. Paul Travelers - 800-CLAIM33 (800-252-4633) - Auto and Home Claims; 800-787-2851 - Business Claims; 800-356-6663 - Flood Claims; 800-772-4483 - Boat/Yacht Claims
Standard Guaranty Insurance Company – 800-326-2845
Star Insurance Company - 800-825-9489
State Farm Insurance - 800-SF-CLAIM (800-732-5246)
Sunshine State Insurance Company - 877-563-0150
Sycamore Insurance - (248)262-5402

T

TAPCO - 888-437-0373 or 800-418-2726 / fax 336-538-0094 / bjohnson@gotapco.com or claims@gotapco.com
Texas All Risk - (972) 669-1188
Texas Farm Bureau - 800-266-5458
Texas Select Lloyds Insurance Company - 866-887-7276
The Timbermen Fund (Louisiana Safety Association of Timbermen-SIF) - 877-628-6730
Tower Hill Insurance Companies - 800-216-3711 or 800-509-1592
Tower Hill and Flood – 800-342-3407 / Fax. 352-332-7999
Tower Hill Preferred Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
Tower Hill Prime Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com
Tower Hill Select Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com
Travelers – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)
Travelers Flood - 800-505-0193
Travelers Boat & Yacht - 800-772-4482

U

Unemployment Insurance - 866-4-USA-DOL (866-432-0264)
Union Insurance Company - 800-444-0049, ext. 2600
United Farm Family Insurance Company - 800-948-3276
United Fire Insurance Company - 800-343-9131
United Marine UW – 800-477-7140
United Property and Casualty Insurance Company - CAT: 800-882-0180 (activated at the time of a CAT event)
Non-CAT: 800-861-4370 (available at all other times)
United P&C & Flood – 888-256-3378 / Flood 800-750-8656
United Services Automobile Assn. - 800-531-8222 (all USAA Cos) and 800-531-8722
Universal Insurance Co. - 888-846-7647/ fax 888-846-7649 / universal@isacclaims.com
Universal NA – 866-999-0898
Universal P&C/ATLAS – 800-218-3206
Universal Property & Casualty Ins. Co. - 800-425-9113 / fax 305-933-6181
USAA - 800-531-8222 and 800-531-8722/ fax 800-531-8669
USF&G - 800-787-2851; 800-631-6478 (homeowners claims); 407-660-9000 (customer service)
USLI - 800-523-5545 or 888-875-5231 / fax 610-687-9398 / spalma@usli.com
Utica Mutual Insurance Company - 800-216-1420
Utica National Insurance Company of Texas - 800-216-1420
Utica National Insurance Group - 800-216-1420

V

Valley Forge Life Insurance (Subsidiary of CNA) - 800-437-8854
Vanguard Fire & Casualty Company - 888-343-5585 / fax 941-342-2080
Vermont Mutual Insurance Company - 800-435-0397
Voyager Indemnity Insurance Company – 800-245-1505
Voyager Property & Casualty Insurance Company – 800-358-0600

W

Westfield Insurance - 866-937-2663
Weston – 877-505-3040
Williamsburg National Insurance Company - 800-825-9489

X

XL- 800-688-1840

Z

Zenith (first report of injury) - 800-440-5020

Zurich - 800-987-3373